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MICAH Z. KELLNER
65th Assembly District

March 26, 2008

Howard H. Roberts, Jr.
President
MTA New York City Transit
2 Broadway
New York, NY 10004

Dear President Roberts:

I am writing to you regarding a matter which is of great concern to myself and the disabled community of New York City. It has been brought to my attention that the announcements made on a subway train when it enters a station do not include whether the current station is disabled accessible. In addition, when an elevator at an accessible station is out of order, there is no announcement made to inform any disembarking disabled passengers that the elevator is not functioning. There is also no announcement informing them of subsequent stops or alternate routes that they can use in the case of an elevator breakdown.

To remedy this situation I am asking MTA New York City Transit to look into the matter and take it upon itself to voluntarily create and adopt an announcement system to solve this problem. The new announcements would inform disabled riders which stations are accessible and when an elevator at an accessible station is not working. In the case that an elevator is out of order, passengers would also be informed of the next available stop on the same subway line with accessibility or alternate routes to take which include accessible stations.

Thank you again for your attention to this matter. If you would like to discuss this matter further please do not hesitate to contact me at (212) 860-4906.

Very truly yours,

Micah Z. Kellner
Assembly Member

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